



I.T. Support Grants - 2024

KC Digital Inclusion Fund - Applications are due by 11:59 p.m. on Sept 12, 2024

I.T. Support Grants are open to 501(c)(3) public charities, educational organizations, or government entities who provide services to people in need in the 9-county Greater Kansas City region, including Cass, Clay, Jackson, Platte, and Ray counties in Missouri and Johnson, Leavenworth, Miami, and Wyandotte counties in Kansas.

I.T. Support Grants should:

- Enable outcome-oriented organizations to help the people they serve overcome technology barriers to better fulfill their mission
- Use innovative solutions to provide I.T. Support to clients/individuals
- Be for client-facing I.T. support only (grants are not intended to fund I.T. support or devices for staff or organization-facing uses)

Eligibility Pre-check *

- Yes, my organization is a 501c3 nonprofit, educational organization, or government entity.
- Yes, my organization serves a population within the 9-county, Greater Kansas City region.

Section 1 - Applicant Information

First, please share some basic information about yourself and your organization.

IMPORTANT: By completing this form, you are agreeing to share your proposal with representatives from a review panel of digital inclusion advocates to review all submitted materials.

Your Information

Email *

First name *

Last name *

Title *

Contact phone *

Organization Information

Organization name *

Organization website *

Organization mission *

Organization type *

- School (K-12)
- College or University
- Early education/Child development center
- Faith-based organization/Church
- Government agency
- Healthcare organization/Hospital
- Human service/social service organization
- Library
- Public housing
- Neighborhood association.
- Workforce development organization
- Other (please specify)

Organization size *

- 1-3 employees
- 4-10 employees
- 11-50 employees
- 51-100 employees
- 101-500 employees
- 501 or more

Age(s) of population served (Check all that apply) *

- General Population / All Ages
- Children ages 3-5 (Preschool-Kindergarten)
- Children ages 6-11 (1st-5th Grade)
- Children 12-14 (6th-8th Grade)
- Teens ages 15-17 (9th-12th Grade)
- Adults all ages
- Young adults ages 18-25
- Adults ages 26-54
- Older adults ages 55-64
- Older adults ages 65+
- Other (please specify)

How might you categorize the challenge(s) faced by those you serve? (Check all that apply) *

- Accessibility/special needs
- English language learners
- Housing insecure
- Immigrants/Refugees
- Low income
- Low literacy
- Unemployed/Underemployed
- Mental/Physical health issues
- Limited internet service options
- Other (please specify)

Program / Services Region (Metro)

- KC Metro - MO only
- KC Metro - KS only
- KC Metro - all
- Other (please specify)

Program / Services Region (County) *

- Cass (MO)
- Clay (MO)
- Jackson (MO)
- Platte (MO)
- Ray (MO)
- Johnson (KS)
- Leavenworth (KS)
- Miami (KS)
- Wyandotte (KS)
- Other

We are interested in providing I.T. Support to the people we serve because... *

- Persistent client I.T. issues inhibit our ability to provide specific programs and/or services (even if clients have internet)
- We provide a variety of services and I.T. support is increasingly necessary
- We spend a significant amount of time trying to solve I.T. issues when serving clients
- Other (please specify)

Where do you plan to integrate or offer I.T. Support services? *

- Into a program we run
- Into our core services
- Other (please specify)

What is the name of the program or core service? *

About how many individuals/households did the program/services serve in 2023? *

About how many individuals/households do you expect the program/services to serve in 2024? *

How long does the program usually last - i.e. what is the average time it takes for someone to enter and exit the program? *

- 2 months or less
- 2 to 5 months
- 6 to 11 months
- 1 year or more

Other (please specify)

Section 2 - Grant Proposal

1 - Tell us your story, including:

- Your understanding of the need for this type of service
- Why you (and/or partners) are well-suited to deliver this type of service
- Is this expanding I.T. support you have been providing or introducing new service(s)
- How does this align with your core competencies and mission
- What is your (and/or partners) experience in providing I.T. support
- Describe your (and/or partners) technical and organizational competencies

(Max 1000 words) *

0/1000

2 - Tell us the story of the people you serve, including:

- Who is the target population for the service (geography, demographic, need-based, program-based, etc)
- How do you serve them now, and what would this grant enable you to do
- How many people do you expect to serve

(Max 1000 words) *

0/1000

3 - Tell us how this will work, including:

- Describe the staff / individuals / capacity to deliver the service – i.e. existing staff or new hires, or how they will be recruited, trained and deployed
- Describe the operational characteristics of the service delivery proposed:
 - How will you market and advertise the service
 - How will you manage implementation
 - How will you manage customers and client relationships
 - How will you sustain the service model
 - What are the data collection and sharing methods you will use
 - How will you monitor the effectiveness of the service
 - How will you measure the impact to your clients

Max 1000 words *

0/1000

4 - Sustainability

Please describe how you expect the need for I.T. Support to grow, shrink and/or affect your ability to deliver services going forward. We want to understand the immediate, one-time or ongoing need you have, and your ability to sustain and scale.

Max 500 words *

0/500

5 - Broader impact

Please describe how this funding might help you contribute to the broader digital inclusion ecosystem in the KC region.

Max 500 words *

0/500


6 - Amount of Funds Requested *

e.g., 23

Download the [Budget and Timeline Template](#)


**Please note that the template has TWO tabs; please complete BOTH tabs and upload.

Upload Budget and Timeline *



Browse Files
Drag and drop files here

Upload a copy of your 501c3 IRS Exemption Letter, or your entity description on letterhead (for edu/gov) *



Browse Files
Drag and drop files here